



SYNERGEM EMERGENCY SERVICES

Patient Care Reporting

*Engineering &
Integration Services*

Increase collections!

Reduce report preparation from hours to minutes!

Get bills out the door in 24 Hours!

Do all this with **SYNERGEM's** turnkey Patient Care Reporting solution!

SYNERGEM's turnkey PCR solution includes:

- ◆ **Rugged Computers.** You select the manufacturer and model that best meets your operational requirements.
- ◆ **Patient Care Reporting (PCR) Software.** We will help you find a solution that best complements your operations and satisfies all federal, state and local requirements while interfacing seamlessly with your billing software. It ensures HIPAA compliance, guards client privacy, eliminates common human errors and handwriting recognition problems and ensures a complete report is submitted every time! Since report preparation involves point and touch choices with drop-down menus, preparation takes only minutes.
- ◆ **Mapping and Automatic Vehicle Location (AVL).** One case study for a rural EMS showed an improvement in response times by 11%. In addition, it generated a savings of over 50,000 miles of vehicle wear because it reduced the need for route familiarizing. The system can also record all vehicle movements limiting misuse and reducing liability.
- ◆ **Thermal Printers.** Provides in-vehicle production of paper copies for hospitals and clients.
- ◆ **Integration Services.** We can often link the AVL and PCR software to CAD and Mapping systems in the dispatch center to automatically populate run report data points with frequent flyer, address and client history information.
- ◆ **Wireless Technologies.** Allow for instant or real-time database updates and communications.
- ◆ **Billing and Consulting Services.** Decrease cost and increase collections by outsourcing your billing. Through proper training on report generation methods we will reduce operational cost and generate a higher percentage of collected claims.

Case Study: A typical EMS agency with nine vehicles using paper reporting would bill about \$1.5M annually yet only collect about \$750K – that's a collection rate of less than 50%! Moreover, it spends \$35K a year on overtime to prepare paper reports that take ten days or more to process. If that same agency equips all their units with **SYNERGEM's** turnkey PCR solution, their annual lease payment, due 12 months in arrears, would be about \$25K. Just reducing overtime would result in a net surplus of \$10K! But the rewards do not stop there. **SYNERGEM's** run reporting solutions historically increase collections a minimum of 10% which would generate nearly \$75,000 per year in additional funds. Factor in the increase collections that result from **SYNERGEM's** integration and billing services and this typical agency could see over \$300,000 per year in increased collections!

The entire package can be paid with funds generated by the solution itself!

It's almost like printing money!

**SYNERGEM
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